

THIS WEB CONFERENCE WILL BEGIN SOON

# Transforming the World

Best Practices in  
Service Delivery for  
Trans /GNC Populations

**CALCASA**  
CALIFORNIA COALITION  
AGAINST SEXUAL ASSAULT





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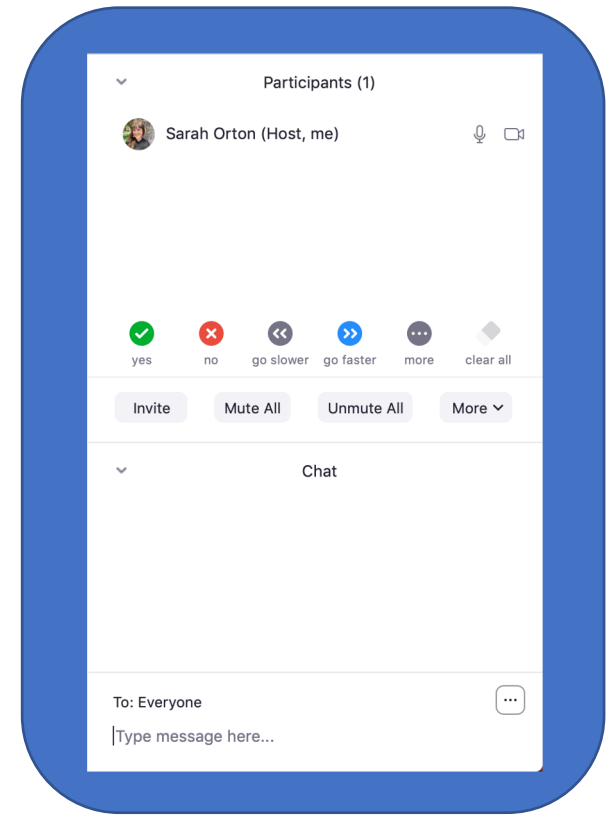
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# HOW TO USE ZOOM

- ▶ Text chat
- ▶ PowerPoint Slides
- ▶ Polling Questions
- ▶ Phone
- ▶ Closed Captioning
- ▶ Web Conference Guidelines (hand raising)



Mute



Stop Video



Security



Participants 1



Chat



Share Screen



Polling



Record



Closed Caption



Reactions



More

End



# UPCOMING WEB CONFERENCES:

August 18 & August 20  
10am to 12pm

2-Part Web Conference Series:  
Confidentiality and Mandated Reporting

# MEET THE CALCASA TEAM



**Meghna Bhat**  
Project Coordinator  
she/her/hers



**Sandy Monroy**  
Project Manager  
she/her/hers

# ON THIS WEB CONFERENCE



**Bamby Salcedo**

President/CEO

The TransLatin@ coalition  
she/her/hers





ROMMY TORRICO



# Learning Objectives

- Identify at least two best practices that advocates can implement at their organization
- Learn about two case studies that highlight how advocates can use their critical thinking and act appropriately
- Provide information on two policies that the advocates can implement at their organization



# Overview

- Learn about The TransLatin@ Coalition and a bit of my personal story and relationship to this work
- Unique Issues and Perspectives to consider
- Stories from clients at our agency
- Suggested best practices
- Some Resources to learn about



# My Own Personal Story

- How I got to do this work
- Why we do what we do as an organization
- Collaborations



# Unique Issues & Perspectives to consider

- Institutional Violence
- Interpersonal Violence
- Fear of police
- Criminalization simply for being trans/GNC
- The inability for agencies to respond to our specific needs
- Seeking other ways of support
- Legal status & Immigration issues
- Language barriers
- Seeking traditional and medicinal remedies





# Some Stories To Share

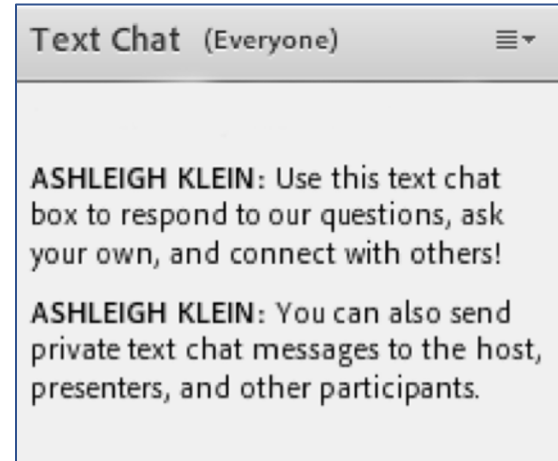
- Melissa's case
- Savana's case



Have you ever dealt  
with a Trans/GNC  
people at your  
agency?

Name one thing that  
you learned from your  
experience

Use the Text Chat feature  
to answer the question.



# Suggested Best Practices

- Be familiar with specific needs and issues of Trans/GNC (not one fits all)
- Understand why is it that we are seeking help and why we are coming to you
- Leave personal beliefs at the door



# Suggested Best Practices

- Build a rapport with the person who is in front of you
- Provide appropriate referrals
- Be familiar with appropriate resources
- Review & Change Policies and Procedures



# RESOURCES

- Great work has been done
- Other organizations
- Depending where you are
- CALCASA [www.calcasa.org](http://www.calcasa.org)
- The TransLatin@ Coalition

<https://www.translatinacoalition.org/>



# Contact Information:

**Bamby Salcedo**

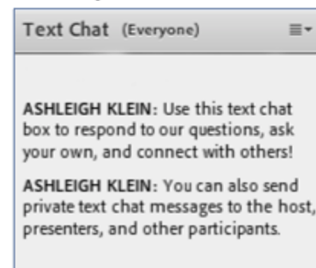
President & CEO

The TransLatin@ Coalition

[bambys@translatinacoalition.org](mailto:bambys@translatinacoalition.org)

Questions?

Use the Text Chat feature or use the hand raising function to ask questions.



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