SURE HELPLINE CRISIS CENTER
210 WAKE AVE, EL CENTRO, CA 92243

PREA: IMMIGRATION FACILITIES/DETENTION CENTERS
Workshop Description

• In this workshop, you will learn certain strategies to learn safety procedure at a facility. When learning facility guidelines you will be able to communicate and figure out a better way to service detainees.

• You will also learn how to prevent miscommunication issues, identify difficult circumstances and service detainees inside a detention center.
OBJECTIVES

1) Facilities Guidelines: Learn Safety Key Points

2) Communication and Approaching Skills

3) Common Issues when providing services.
Facilities Guidelines

• Request Application for clearance:
  - For Staff and Volunteers

• Request facilities procedure:
  - Training or document facilitating the information

• Safety Protocols:
  - Important to know what to do in case of an emergency
Communication & Approaching Skills

• **Introduce your agency services:**

  Provide information about agency’s experience

• **Introduce your PREA Services**

  - Inform them what type of activities you can develop (life's skills group or A.A. Support groups)

• **Introduce the agency as per I.C.E expectations**

  - Provide adequate material for their approval (volunteer applications, lesson plans & brochures)
Issues when Providing Services

• Volunteer check background
  - Talk to volunteers about background check (Criminal & Financial)

• Consider a visitation schedule
  - No permitted access to interviews, unless I.C.E approves visitation

• Accompaniment during court proceedings
  - I.C.E will hesitate to approve client accompaniment during court sessions
Questions

Sure Helpline Crisis Center
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Presenters:
Margaret Sauza, Executive Director
Adelaida Ibarra, Lead Advocate

We are just a phone call away...
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