

### SURE HELPLINE CRISIS CENTER

210 WAKE AVE, EL CENTRO, CA 92243

PREA: IMMIGRATION FACILITIES/DETENTION CENTERS









# **Workshop Description**

- In this workshop, you will learn certain strategies to learn safety procedure at a facility. When learning facility guidelines you will be able to communicate and figure out a better way to service detainees.
- You will also learn how to prevent miscommunication issues, identify difficult circumstances and service detainees inside a detention center.

## **OBJECTIVES**

1) Facilities Guidelines: Learn Safety Key Points

2) Communication and Approaching Skills

3)Common Issues when providing services.





## **Facilities Guidelines**

- Request Application for clearance:
  - -For Staff and Volunteers
- Request facilities procedure:
  - -Training or document facilitating the information
- Safety Protocols:
  - -Important to know what to do in case of an emergency

## **Communication & Approaching Skills**

Introduce your agency services:

Provide information about agency's experience

- Introduce your PREA Services
- -Inform them what type of activities you can develop (life's skills group or A.A. Support groups)
- Introduce the agency as per I.C.E expectations
- -Provide adequate material for their approval (volunteer applications, lesson plans & brochures)

# **Issues when Providing Services**

### Volunteer check background

-Talk to volunteers about background check (Criminal & Financial)

#### Consider a visitation schedule

- No permitted access to interviews, unless I.C.E approves visitation
- Accompaniment during court proceedings
- -I.C.E will hesitate to approve client accompaniment during court sessions

## Questions

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We are just a phone call away... Office: 760-352-7878