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**V∧LORUS** ≥

CA Advancing PREA: Providing Rape Crisis Services to Incarcerated Survivors

#### March 22, 2022 Basic Training for Advocates Part 2 of 2





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#### **Ask Questions**





#### **Introductions**



Marsela Rojas-Salas (She/Her/Hers) Project Manager ValorUS



#### **Taylor Miller**

(She/Her/Hers) **Project Coordinator** ValorUS



#### Matthew Van Winkle

(He/Him/His) Senior Program Officer

Just Detention International JUST DETENTI



#### **ValorUS's Mission**

ValorUS is committed to ending sexual violence through a multifaceted approach of prevention, intervention, education, research, advocacy and public policy.



#### **JDI's Mission**

JDI is a health and human rights organization that seeks to end sexual abuse in all forms of detention.



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#### **How JDI Carries Out Its Mission**

- By holding government officials accountable
- By changing public attitudes about sexual violence behind bars
- By ensuring that survivors get the help they need



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#### **JDI's Core Principle**

No matter what crime a person may have committed, rape is not part of the penalty.





## **CA Advancing PREA Overview**

ValorUS and JDI offer support and guidance to all CA rape crisis centers on how to:

- Build strong relationships with CA state prison and county jail staff.
- Create sustainable

   agreements and protocols
   for the provision of victim
   services to survivors.





#### **Workshop Agenda**

- The Importance of Victim Advocates
- Hotline Services and Written Correspondence
- Forensic Exam Accompaniment



Photo: Just Detention International



KEEP SLOW TAKE BE CALM POSITIVE DOWN EASY ENJOY HAVE UNPLUG BREATH LIFE FUN GO RELAX MEDITAT

# The Importance of Victim Advocates

#### You are the experts – and an invaluable resource for survivors.



Survivor Art, 2012



#### **Rates of Sexual Abuse in Detention**

#### Roughly 200,000 people are sexually abused behind bars every year in the U.S.

Source: Bureau of Justice Statistics, Sexual Victimization in Prisons and Jails Reported by Inmates, 2011–12, May 2013.



#### **Challenges to Healing**





#### What PREA Requires of Detention Facilities

- Attempt to enter into an MOU with RCCs to provide confidential emotional support services
- Provide people in custody with RCC mailing addresses and hotline numbers



Photo: CDCR



## What PREA Requires of Detention Facilities

- Inform people in custody of the extent to which these communications will be treated as confidential\*
- Offer survivors accompaniment by RCC Victim Advocates during forensic medical examinations and investigatory interviews\*\*



Photo: CDCR



#### In His Words

"If I had an advocate, it would have saved me so much grief. It would have helped me through that traumatic event immensely.

Going through it alone, I didn't know who I could trust and who I could talk to about it — which appeared to be nobody."

— Frank Mendoza, prisoner rape survivor and member of JDI's Survivor Council









#### **Chat Question**

#### What do you need to feel ready to support incarcerated survivors?



#### **Survivor Needs Are Universal**

#### **Outside Detention**

- Validation
- Emotional Support
- Coping Skills
- Resources
- Safety Planning

#### **Inside Detention**

- Validation
- Emotional Support
- Coping Skills
- Resources
- Safety Planning



#### **Resources Checklist**

- □ You and your agency
- Programs or services available in the facility
- Other community organizations that serve people in detention
- Coping skills that do not require additional resources



Photo: Just Detention International



#### **The Empowerment Model**

- The survivor is the expert
- Don't make assumptions
- Trust is earned
- Validation is key



Photo: Wonderferrit/flickr



## **Making Referrals**

- Ensure that organizations you refer clients to actually provide services for incarcerated survivors
- Understand what programs are available within the facility
- Understand that incarcerated clients may not trust facility-based support



## **Coping Skills**

#### PROGRESSIVE MUSCLE RELAXATION (PMR)



CALCASA JUST DETENTION

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CALIFORNIA COALITION AGAINST SEXUAL ASSAULT

- Journaling
- Mindfulness and meditation
- Progressive Muscle Relaxation



#### **Chat Question**

# What other coping skills have you offered to incarcerated survivors?



## **Safety Planning**

- Use the empowerment model
- Consider emotional and physical safety
- Include follow up support



Photo: Avitus Group



## **Hotline Services**

## **Starting a Call**

- Treat calls like any other crisis line calls
- Share information about confidentiality, or lack of
- Discuss the purpose of the line and what services you can provide
- Be aware of any call time restrictions, and remind survivors they can call back



Photo: Drew Scofield/dscofield@morningjournal.com



#### **General Emotional Support**

- Normalize trauma reactions
- Offer relevant coping skills
- Provide resources as
   appropriate



Photo: Galls, LLC



## **Questions from Survivors About PREA Reporting**

- Discuss reporting
   options
- Validate frustrations with the system
- Offer advocacy as appropriate



Photo: Just Detention International



#### **Scenario: PREA Reporting**

#### A survivor calls your hotline and asks you to file a PREA report on their behalf.



#### **Harm to Self or Others**

- Follow your agency's steps to address suicidality
- If reported, facility will perform its own assessment
- Offer follow-up services



Photo: American Psychological Association



## **Off Topic Calls**

- Remind callers of the purpose of the hotline
- Be clear about boundaries
- End the call if needed
- Communicate with your team to ensure a consistent approach



Photo: Just Detention International



#### **Repeat Callers**

- Remind the caller of the need to keep the line open
- Set reasonable expectations (e.g. one call per day)
- Remember that your agency may be their only available resource
- Offer encouragement and validate progress



Photo: Just Detention International



## **Ending a Call**

- Summarize call and safety plans
- Discuss available follow up options
- Collect any remaining information needed to ensure you can provide follow up



Photo: Just Detention International


#### **Break**





Written Correspondence

# **Filing and Tracking Decisions**

- Where and how will letters be stored?
- How will you include incarcerated survivors in your database?
- How will you track letters for monthly reporting?



Photo: Just Detention International



# **What to Expect**

- Letters can vary widely in length and level of detail
- Letters may not directly disclose sexual abuse or sexual harassment
- Letters may be hard to read or understand



Photo: Just Detention International



#### **Letter Structure**

- Respond with
  consistent timing
- Be mindful of response length
- Ensure accessible language and font size



Photo: The Oklahoman



# Establishing Confidentiality in CDCR

#### OPEN ONLY IN PRESENCE OF ADDRESSEE CA Evid. Code 1035.4 Privileged Communication



## **Assessing Needs**

- Safety
- Current level of crisis
- Types of abuse
- Other issues





# **Confirming Location**

Gov			
Please enter	r your search in the fields below.		
Inmate Number			
or-			
Last Name			
Last Name First Name			

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#### **First Response Packet**

- Letter to survivor
- List of services you can provide
- Information about trauma and healing
- Information about PREA and survivor's rights



Photo: Just Detention International



#### **Introductory Paragraph**

- Thank survivor for writing
- Validate their experience
- Describe what your agency can (and cannot) do



Photo: Just Detention International



#### **General Emotional Support**

Dear Advocate,

I saw your info in a resource guide. I didn't have anyone else to talk to about this so I thought I'd try writing to you.

A few months ago something happened here with one of the other prisoners. He is gone now but I feel so violated and dirty. I just feel like somehow this is my fault. I've been having nightmares and I haven't slept well since it happened. I just want to feel normal again.

Sincerely,

A. Survivor



# Forensic Exam Accompaniment

# **Before an Exam**

- Find out what you can about the facility's coordinated response plan:
  - Where are exams done?
  - How are survivors transported?
  - How are advocates contacted?
- Make sure your advocacy team understands this process
- Adapt resources and materials for incarcerated survivors





#### At the Exam

- Explain your role to the survivor and officers
- Describe what your agency does
- Offer survivor as many options as possible



Photo: California Department of Corrections and Rehabilitation



# What to Expect: Transport Restraints

- Not an indicator of dangerousness
- May hamper the forensic nurse in carrying out the exam
- May be adjusted in order to make the survivor more comfortable – and to aid the nurse



Photo: Galls.com



# **A Note About Confidentiality**

- Advocate for as confidential a space as possible
   Presence of officers
   Privacy curtains
- Be clear about what is confidential and what is not
- Be prepared to advocate for a survivor's right to confidentiality if needed



Photo: California Department of Corrections and Rehabilitation



#### **Difficult Conversations**

- Doctors, nurses, and officers may use problematic language
- Determine what advocacy is needed and include the survivor in that process



Photo: Bill Selak

Offer follow-up training



# **Offer Follow Up**

The goal is to provide continual care via:

- Confidential hotline
- Confidential mail
- In-person services (if applicable)



Survivor Art, Just Detention International



# **Release of Information (ROI)**

- Allows you to continue advocating on behalf of your client with facility staff
- Allows you to provide crucial follow up services
- Can enable you to refer your client to another RCC if needed

	PE	REA Limited	Release	
	1.00			
		, and my records con	st Rape (hereinafter 'PAR') has an obligation to keep my fidential. I also understand that I can choose to allow duals or agencies.	
L	, autho	rize PAR to share the	following specific information with:	
I authorize PAR to speak to:	Name(s) of individual(s) and the corresponding office or agency with whom information may be shared:			
speak to:	PREA Coordinator at			
	d ist an annoilleath, a	a namikin for examp	for some dates of sensite any day mestal	
I authorize PAR to share the following information with the above-named individual(s):	(List as specifically as possible, for example: neme, dates of service, any documents). Name, type of services used, and date of service			
Why I want my info shared: (purpose)	(Lfat as specifically as possible, for example: to receive benefits). To receive follow up care from PAR staff			
I understand: That I do not hav form is complete		e my information. I de	not have to sign a release form and the signing of this	
	is limited to what I writ another written, time-li		e PAR to release information about me in the future, I	
	allowing PAR to releas		In that I have been receiving services from PAR. I also e could potentially give enother egency or person	
			ny information once it has been released to the above y information may be required by law or practice to share	
This release exp	ires on Date	Time	Expiration should meet the needs of the victim, which is typically no more than 15-30 days, but may be shorter or longer.	
I understand that th time either orally or			I may withdraw my consent to this release at any	
		Date: Time:	Witness:	
Signed:				
	nd Extension of a	diffional time is neo	essary to meet the purpose of this release!	
	nd Extension (# a		essary to meet the purpose of this release)	



#### Scenario

You are in the exam room with the forensic nurse, an incarcerated survivor from your local facility, and two correctional officers.

You ask the officers if you can speak privately with the survivor.

"No way," she replies. "We're going to remain in this room. It's for your own safety."



"I got myself out of that horrible situation and started going to therapy and with the help of two amazing [advocates] that put so much time to help, I took control of my life again."



- Matthew, a prisoner rape survivor



#### We Are Here to Support You!

- ValorUS valor.us
- Just Detention International justdetention.org
- PREA Resource Center
  <u>prearesourcecenter.org</u>





#### **The ValorUS Hub**

The Hub is a repository of resources, web conferences, courses, and newsletters for all staff within California's Rape Crisis Centers and community partners.

Here is how you can get started:

- Step 1: Go to The Hub (www.Valor.US/hub)
- Step 2: Create Your Login/Profile
- Step 3: Explore!
- Our ValorUS Team will approve you
- If you have credentials from the previous version of the HUB, your same HUB credentials will work. Just mind the new URL.
- You can also find the hub by scrolling to the bottom of the Valor.US landing page!



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#### **CA Advancing PREA: Resources for California Advocates**

#### CALIFORNIA ADVANCING PREA: RESOURCES FOR CALIFORNIA Advocates

The below resources were developed by Just Detention International and ValorUS to support California advocates.

#### **Training Your Advocates to Work with Incarcerated Survivors**



This webinar introduces a PowerPoint presentation and facilitators guide to RCC staff who will train volunteers and advocates at their agency about how to best serve survivors of sexual abuse and sexual harassment who are incarcerated.





